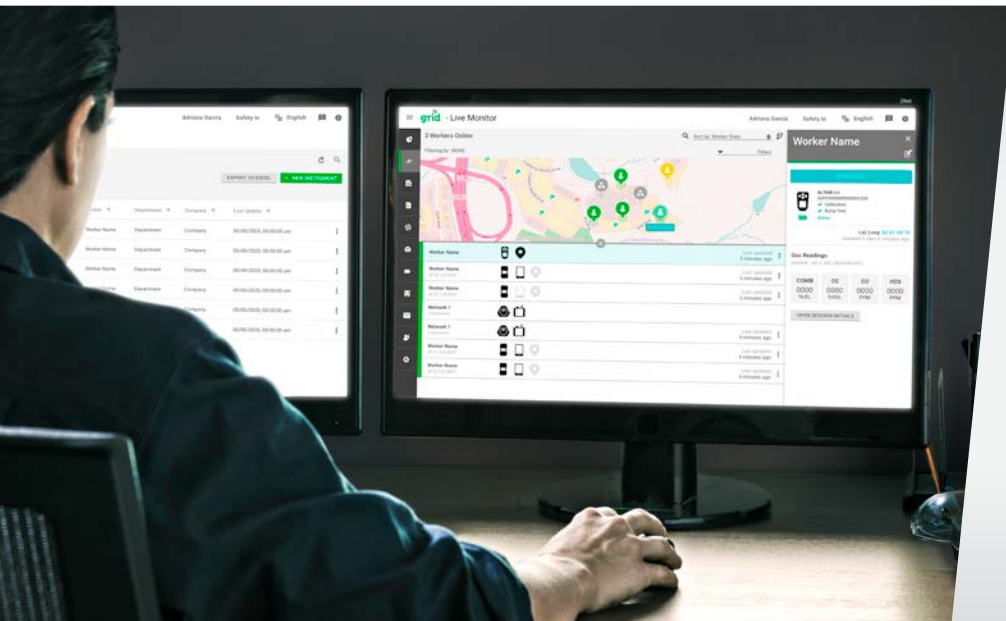# MSA Connected Work Platform

End User Introduction

The MSA Connected Work Platform builds connections between workers and worksites, providing actionable data that helps safety managers create safer and more efficient work environments.

ALTAIR io™ 4 Gas Detection Wearable

Designed with fully integrated connectivity for real-time visibility across your worksites from day one.

- Automatic Connectivity
- Over the Air Updates
- Automatic Bump and Calibration
- Rugged Durable Design and Industry Leading XCell® Sensors

MSA Grid

Cloud-based software provides real-time visibility across your worksites—including workers and workflows—accessible from anywhere with an internet connection via desktop or mobile.

- Grid Compliance Software
- Grid Fleet Manager
- Grid Live Monitor

WE KNOW WHAT'S AT STAKE.
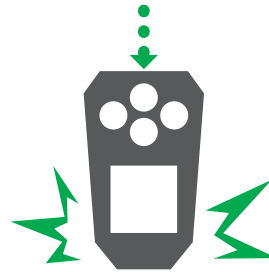
The MSA Connected Work Platform

Zero-Effort, Cloud Compliance

Out of the box and into the cloud. All device data streamed instantly and securely to the cloud and available anytime on the MSA Grid.

Proactively Manage Your Fleet

Your safety should be about progress, not pain. Take control of your fleet with one-click configuration updates and real-time, actionable data at your fingertips.

Designed to be Workproof

A device as rugged as your work. Patented, rugged sensor technology that leads the industry in response time and lifetime, military-grade durability, and the ability to survive a 25 ft. (7.6 m) drop test.

Monitor Your Workforce & Worksite Safety in Real-Time

Know when, where, and who in real-time. With connectivity to the cloud, integrated GPS, and seamless MSA id™ digital device assignment, your safety program has a level of visibility its never had before.

Build your safety program with the simplicity of an MSA+ subscription.

MSA+ gives you access to powerful cloud-based solutions enabling faster implementation, increased warranty coverage, and automatic software and firmware upgrades—with minimal capital expense.

Zero Up-Front Capex Expense

Skip the capital expenditure process and up-front purchase of devices and get your gas detection program approved and running quickly.

Always Under Warranty

While you're a subscriber, you're covered under warranty regardless of the age of the device. Peace of mind and less hassle.

Better with Time

Features and functionality routinely released to improve your safey program. And you're not stuck with old devices—upgrade to latest generation devices with every subscription renewal.

![MSA The Safety Company]

How it Works

We have a range of packages to suit your safety program's needs.

What's Included

ALTAIR io 4	Grid	MSA id Tag

Packages

	Starter	Standard	Complete
Grid Compliance Service			
Cellular Connectivity	✔	✔	✔
Emergency Live Monitor	✔	✔	✔
OTA Software Updates	✔	✔	✔
MSA id Digital Device Assignment	✔	✔	✔
Fleet Cloud Configuration	✔	✔	✔
Cloud Logs*	Lifetime	Lifetime	Lifetime
Grid Fleet Manager Service			
Fleet Manager Dashboard	—	✔	✔
Streamlined Device Compliance	—	✔	✔
Fleet Manager Reporting	—	✔	✔
ALTAIR io DOCK Monitoring	—	✔	✔
Insights Dashboard	—	✔	✔
Grid Live Monitor Service			
Full Event Live Monitoring	—	—	✔
Shared Alerts	—	—	✔
Live & Historical Location Monitoring	—	—	✔
Event Management	—	—	✔
Location Awareness	—	—	✔
Mobile Notifications	—	—	✔

* While under an active Grid subscription

![MSA+ safety simplified.]

ALTAIR io Accessories & Services

Accessories

ALTAIR io DOCK

Plug & Play With Automated Testing

Plug the system in and get going—no networking required. And with the smarts of the ALTAIR io 4 Device, the correct test starts automatically.

Monitor Your Systems Effortlessly in the Cloud

The ALTAIR io 4 Device is your cloud connectivity to the ALTAIR io DOCK Test Stand without any networking required. Know your calibration gas needs across your entire fleet.

ALTAIR io CHARGE

Zero-Interaction Digital Device Return

When you place an ALTAIR io 4 Device in the charger, it is marked as returned to the company in the Fleet Management System.

Organize & Charge Your Fleet in a Compact Design

The ALTAIR io 4 Multi-Device Charger's wall-mountable five-bay design provides an organized home for every device in your fleet.

Services

AutoFill Calibration Gas

Calibration gas shows up when you need it—fully automated. Monthly cost includes order, delivery, and calibration gas.

MSA+ Device Protection Plan

MSA+ Device Protection Plan provides a safeguard against unexpected events on your ALTAIR io™ 4 Gas Detection Wearable — giving you peace of mind, and helping to improve uptime and efficiency of your fleet.

How Does it Work?

1. Within 30 days of signing up for an ALTAIR io 4 subscription through MSA+, customers can add device protection to any subscription level. Pricing is per unit, per contract period.

2. Should an event occur while covered under a device protection plan, simply contact Customer Service. This will start the repair process or, in the case of theft or loss, will begin the replacement process immediately. **Customer Service: 1-800-672-2222**

Coverage

Coverage	Standard ALTAIR io 4 Device Warranty	MSA+ Device Protection
"Acts of God"		
Damage from Fire / Extreme Heat / Explosion		✔
Damage from Water Spray / Submersion / Flood		✔
Damage from Extreme Drop		✔
Damage from Accidental Vehicle Roll-Over		✔
Theft & Loss (Swap Device)		✔ (2X)
Negligent Use		
Damaged Sensor Repair		✔
Damaged Display Repair		✔
Damaged PCB Repair		✔
Damaged Front / Back Cover Repair		✔
Damaged Battery Repair		✔
Damaged Clip Repair		✔
Damaged Horn Repair		✔
Damaged Cellular Antenna		✔
Always Under Warranty Coverage		
Mechanical Defects & Poor Workmanship Quality	✔	✔
Faulty Sensor Replacement	✔	✔
Worn Sensor Replacement	✔	✔
Depleted Battery Capacity Replacement (<70%)	✔	✔
Faulty Front Housing with Display Window	✔	✔
Faulty Display Replacement	✔	✔
Faulty Clip Replacement	✔	✔
Faulty Horn Replacement	✔	✔
Faulty Cellular Antenna	✔	✔

Learn more at: **https://us.msasafety.com/connected-work/msa-plus**

MSA operates in over 40 countries worldwide. To find an MSA office near you, please visit **MSAsafety.com/offices**.